

Mathematics Support Centre (MSC) Evaluation Form

We are looking for your feedback on the Mathematics Support Centre (MSC) and its services. This evaluation is designed to help us to improve the MSC for you and other students. Even if you have not used the MSC's services, your feedback is important.

Section A

1. Degree Programme:
2. Year: **Certificate** **1st year** **2nd year** **3rd year** **4th year** **Postgrad**
Student Category: **Full-time** **Part-time**
3. Gender: **Male** **Female**
4. Leaving Certificate Mathematics Level (if applicable):
Higher **Ordinary** **Foundation** **Other**
5. Leaving Certificate Mathematics Grade (if applicable):
Leaving Cert 1991 or before: A B C D E Other
1992 or after: A1 A2 B1 B2 B3 C1 C2 C3 D1 D2 D3 Other
6. If you started off doing Leaving Certificate Higher Level Mathematics, but changed to Ordinary Level, roughly when did that happen? (Please circle)
Before Christmas in 5th year **Before the end of 5th year**
Before Christmas in 6th year **After the Mocks in 6th year** **N/A**
7. Are you registered as a mature student? **Yes** **No**
8. Have you used any of the Maths Support Centre's services (drop-in centre, support workshops, online courses)?
Yes **No**

If YES, please proceed to Section B
If NO, please proceed to Section C

Section B (Students who used the MSC)

9. Why did you first decide to use the MSC or its services?

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10. Being as honest as you can, rate the following services that you have used below on a scale of 1 to 5 where **1 = Not at all Worthwhile** and **5 = Extremely Worthwhile**

Drop-In Centre

1 2 3 4 5 N/A

Comments/Suggestions:.....

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Online Courses

1 2 3 4 5 N/A

Comments/Suggestions:.....

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Workshops

1 2 3 4 5 N/A

Comments/Suggestions:.....

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11. Did you ever consider dropping out of your course/college because of mathematical difficulties?
Yes No

Comments:.....

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12. If yes, has the MSC influenced your decision not to drop out? Yes No

Comments:.....
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13. Rate how the MSC has helped your confidence in maths on a scale of 1 to 5 where **1 = Not at all Helpful** and **5 = Extremely Helpful**.

1 2 3 4 5

Comments:.....
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14. Rate how the MSC has impacted on your maths performance (exams/tests/assignments) so far on a scale of 1 to 5 where **1 = No impact at all** and **5 = Has had a large impact**.

1 2 3 4 5

Comments:.....
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15. Having used some of the MSC's services, rate on a scale of 1 to 5 how you feel the MSC has helped you cope with the mathematical demands of your course where **1 = No help at all** and **5 = Has been a huge help**.

1 2 3 4 5

Comments:.....
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Any other comments or suggestions about the MSC would be very valuable!

Thank you for your time!

Section C (Students who did not use the MSC)

16. If you did not use the MSC, why not? Tick as many reasons as apply:

- I do not need help with Maths
- I never heard of the Mathematics Support Centre
- I did not know where it was
- The times do not suit me
- I was afraid or embarrassed to go
- I hate Maths
- Other (please specify)

Comments:.....
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17. What would encourage you to use the MSC and its services if you needed to?

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Any other comments or suggestions about the MSC would be very valuable!

Thank you for your time!